

Michael Borg
Town Manager



TOWN OF NORTH ATTLEBOROUGH
43 South Washington Street
North Attleborough MA 02760
508-699-0100

KNAB Clean Up 17 FEB 21.pdf

INTEROFFICE MEMORANDUM

DATE: Tuesday, February 04, 2025
TO: Town Clerk Pat McNielly
FROM: Michael Borg *MB 04FEB25*
CC: Linda Catanzariti, Town Accountant
Chris Sweet, Tax Collector & Treasurer
Keith Mueller, I.T. Director
RE: **Measure 2025-043- Authorization to pay FY24 Invoices for AT&T Firstnet Services for the IT Department in the amount of \$124.27.**

Town Council Meeting- President Justin Paré
Measure 2025-043- Authorization to pay FY24 Invoices for AT&T Firstnet Services for the IT Department in the amount of \$124.27.

Purpose and Justification:

The IT Department requests approval to pay outstanding invoices from AT&T Firstnet for services rendered between April and June 2024. The total amount due is \$124.27, to be charged to account 534003 (Data Lines).

Outstanding invoices from AT&T accumulated due to significant delays and failures in their billing processes. Despite initiating services as part of a multi-carrier backup solution research project, AT&T did not establish a functional invoicing system. This included a lack of timely delivery of both electronic and paper bills, as well as an inability to access their online billing portal until the subsequent fiscal year. Consequently, invoices could not be processed and paid during the service period. Although services with AT&T have since been terminated, these unresolved billing issues remain outstanding."

The Town Council met on January 27, 2025, and on behalf of the Town Council, a motion was made by Councilor Slobogan to approve **Measure 2025-043- Authorization to pay FY24 Invoices for AT&T Firstnet Services for the IT Department in the amount of \$124.27.**

The motion was seconded by Councilor Donovan.

Motion carried. 8-0.