

## BULKY ITEM PICK-UP INFORMATION

Bulky Item Pick-up is now processed through Waste Management. Customers can either call Waste Management directly or schedule the appointment online. Pick-ups are done on Tuesdays. Please follow the steps below to set up your appointment:

**Call: 1-800-972-4545 (Please be aware that WM may update the prompts)**

When the Voice Recognition service answers, follow the prompts that are asked.

Press 1 for English and Press 2 for Spanish

Press 3 to schedule a residential pickup.

You will be asked to enter your zip code

You will be asked to say your address and they will repeat it to confirm.

Follow the prompts until you reach an agent and tell them about the item(s) to be picked up.

You will be required to pay for your pick-up during this phone call.

Please have a pen & paper handy for your confirmation number.

**Online: WM.com (Please be aware that WM may update the prompts)**

Select the "RESIDENTIAL" tab at the top of the website and select Bulk Trash Pickup.

Enter your address in the pop-up.

Complete the CUSTOMER INFORMATION section.

*Select type of Item Requiring Collection.* There will be several categories to choose from. There is a drop down arrow for the category so you can select the item(s) that you need picked up.

*Select your collection date.* Chose the date for pick-up on the calendar that pops up.

Click on Pay with Credit Card at the bottom and complete credit card information and submit.

Items that can be picked up:

Household Furniture:	Bed Frame/Headboard	Couch	Dresser	End Table/Night Stand
	Large Chair/Recliner	TV Stand/Console Table		

Household Fixtures:	Bath Tub	Doors	Windows	Sinks	Toilets
	Carpet – 3' roll less than 50lbs		Shower Enclosures		

Miscellaneous Items:	Aquarium	Artificial Christmas Tree	Children's Car Seat	Mirror	Vacuum
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There may be other items that they will take but you will need to confirm with Waste Management during your phone call. Bulk items do not include white goods, freon appliances, CRT's, televisions, tires, cement or concrete, construction materials, mattress, box spring, propane tanks or electronics as some examples.